



**Subject: Technical Upgrade of Central Depository System**

Ref # CDC-CSS-144/2021

September 17, 2021

Dear CDS Element,

We would like to apprise you that CDC, on the path to provide exceptional services to its clients, is upgrading the technology infrastructure of Central Depository System (CDS).

The newer version of CDS requires a licensed version of Windows operating system as the CDS Terminal's operating system. The versions of Windows need to be upgraded to supported versions of Windows operating system such as **Windows 10 (64 bit) with minimum of 8GB of RAM.**

All CDS Elements are hereby notified again to make arrangements for upgrading the Windows operating system and RAM of the CDS Terminal before **30<sup>th</sup> September, 2021** in order to use Central Depository System. Additionally, it is advised to keep the current HDD serial number in your record as the system upgrade shall change your HDD serial number and would require a TIFF update.

Your appropriate and swift action would be appreciated.

Should you have any queries or concerns, please feel free to call our Customer Support Services at 0800-23275 or your respective CNSGs:

CNSG Karachi - Phone: 021-32416774 Ext: 332 & 333

CNSG Lahore – Phone: 042-36300071

CNSG Islamabad – Phone: 051-2895453

**Kindly ignore this message if you are already using supported version of Windows operating system (such as Windows version 10) with minimum 8GB of RAM.**

Regards,

**Saqib Moin**

AGM - IT Department

**Central Depository Company of Pakistan Limited**