



Ref. No. CDC/NCCPL – 7664

September 8, 2022

**JOINT BUSINESS CONTINUITY AND DISASTER RECOVERY EXERCISE**

**Notification for all CDC and NCCPL clients (KHI, LHR, ISL)**

**Dear CDS Elements / Clearing Members / Settling Banks,**

Central Depository Company (CDC) and National Clearing Company of Pakistan Limited (NCCPL) are conducting joint Business Continuity and Disaster Recovery exercise from their respective Alternate Processing Site (APS) on Friday 9<sup>th</sup> September 2022. Both CDC and NCCPL services will be unavailable between 12:00 pm and 1:45 pm, as services would be shifted to respective DR sites. **This joint exercise is reinforcement of collective capacity of the two capital market infrastructure entities to provide reliable and uninterrupted services in case of any eventuality.**

All CDC and NCCPL business applications will connect to their alternate processing sites automatically; however, clients are advised to reconnect respective VPNs for smooth services.

CDC Systems	NCCPL Systems
1. Central Depository System and; 2. allied systems i.e eIPO, Dividend Repository, RDA services, SBP-RAAST payments, Online CKO Account Opening, Simplified Account Opening, SMS/eAlerts, WhatsApp channel.	1. National Clearing and Settlement System and; 2. allied systems i.e CGT, MF, NCS, UIS, SLB, RMS, MSF, CKO, Online Account Opening Services, Biometric Verification System.



No changes are expected at the client-end during this exercise and clients will connect to APS transparently. However, in case of any issues please contact below provided numbers for immediate resolution:

<b>CDC Customer Support Services</b> UAN 0800-232-75	<b>NCCPL Customer Support Services</b> UAN 021-111-111-622
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Business Continuity programs of both entities are certified against global standard ISO 22301:2019 and periodic BCP / DR exercises are essential part of system readiness.

Truly,

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**Syed Hassan Aslam**  
Chief Information Security Officer  
Central Depository Company of Pakistan

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**Amir Jamili**  
Chief Information Security Officer  
National Clearing Company of Pakistan

**CC:**

1. Chief Executive Officer - Pakistan Stock Exchange Limited
2. Chief Executive Officer - Central Depository Company of Pakistan Limited
3. Chief Executive Officer – National Clearing Company of Pakistan Limited
4. Chief Executive Officer - Mutual Fund Association of Pakistan
5. Chairman - Pakistan Banking Association